

Strong Neighborhoods Initiative Business Plan Update

Community Leader and Staff Meeting

March 29, 2010 City Hall Wings 118-120, 6:00-8:30pm

Responses from residents and SNI Staff when asked what was the MOST important idea they heard at the March 29th SNI meeting:

Establish better way of ensuring meeting locations are available, Make sure City resources and other public resources are communicated and communications between groups improves

Develop mutual trust between City & SNI to better utilize resources

Development department emphasis on money for neighborhood

Security is most important. Maintain community place in order to do homework for school on computer internet. Love.

Go to private sector such as catholic charities help and support with economy crisis, Have youth in activities that can benefit them in a positive attitude, Bring youth to meeting or planning meeting to see the impact they have on the community

The need to find how people can start their programs

Partnerships with non-profits

Develop neighborhood leadership- New Leaders.

An SNI coach for each NAC - coach to listen and encourage volunteers who are burnt out.

Removing barrier problems between City staff and neighborhoods, Multiple jurisdictions action liability - things volunteers can not do.

Build your community, use your free resources i.e. volunteers, SNI, etc, Must develop mutual trust between City & SNI to help better utilize resources, time and energy

City needs to more fully utilize volunteer. This includes having a volunteer coordinator and removing barriers to volunteering

Getting neighborhood organized and active.

I like to know how to recruit new members & new leaders.

(NAC) we should focus on community building activities to bring neighbors together while helping improve the area. (ie: litter clean up, etc) Because people want to help and be active)

Need positive attitude on part of City staff, not just saying "no" all the time. Access to facilities is necessary (keys to the community centers, etc)

Make sure to create programs for the young adults in the community centers. Make funds available for the community centers to prevent juvenile crimes.

Teach parents how to raise good children.

Schools need to be accountable

The most important thing I have heard tonight was the need to have SNI open up and have their better access while creating partnerships with leaders in schools, communities, etc

Need to keep neighborhood centers a pools open and staffed to help youth in crisis

Why are youth centers being closed if youth centers are important for the prevention of gang violence.

There should be more programs for youth so that their time is spent proactively and also keep libraries open. Work together and help on another.

SNI Staff and NAC leadership must meet regularly to plan activities and share resources.

City is in a tough spot. Citizens understand this, City needs to become less risk average and engage the neighborhoods and residents to prioritize and pitch in the address problems. Trust volunteers and help us trust you by following through on commitments.

Educate City Departments about SNI to gain the importance it has

Can we pull in NPO's? Institutional memory

Tener una persona responsable en la comunidad

Responses from residents and SNI Staff when asked what was the MOST important idea they heard at the March 29th SNI meeting:

Metrics once a solution is ready to be deployed, how do you measure its success or failure

SNI staff must regularly meet with each NAC's leadership for 2 way communication.

Neighborhood <--> City

Keep field staff in place

Less cuts to field staff- need more field staff too top heavy with managers

Communities in crisis are a moving target. Low-income communities with lots of rentals are always potential communities in crisis. One year it may be calm- the next year may be all hell breaks lose

It is not a good idea to close libraries

Kid's at risk and gang related, are in desperate need of a life coach, district 1 needs a dream center for youth

There needs to be true collaboration between community, staff, CBO's, faith-based, etc., SJPD, MGPTF

Communication between NACs on a quarterly basis to bring about collaboration and change

More Collaboration between NACs

Connect with other NAC's

Engage in activities without city's "hobbling" city become advocate for neighborhoods

People must connect with people -essential to stability and change.

Working together to get a goal finished.

Let's stop re-inventing the wheel...start supporting each other SNI wide.

School & community & family work together for good neighborhood and safe environment

That some people sense they are ignored due to their neighborhood's economic conditions

Motivating community volunteers

City should enable community members to take action on their own

Communication and empowering neighborhood leaders

Remove barriers to volunteerism to let us do the work the City can no longer afford

Property owners need to be held accountable!

NACs need to have their value acknowledged by City Depts through their positive response to requests relating to the accomplishments of their Top 10 Priorities

Neighborhoods adjacent to crisis areas are at high risk of becoming crisis neighborhoods as well

Community in crisis

Involvement of the community together to fight crime, Key word is communicate, Identify new leaders and their strength

The most important thing is that we care about how resources are allocated and what access we can have

City should want us to succeed, Empower neighborhoods to leverage volunteer, enhance life, save money

Capture institutional memory

Building neighborhood resources for grant development & funding from CFSV, Packard etc for infrastructure & support. Monolingual speakers submit apps for ESL & other.

Create neighborhood solutions team that include various players, If supported now and in the future this could be an effective technique

Easy up the use of City property allowing neighborhoods to use land and equipment when needed.

Resources = people, programs, money

Responses from residents and SNI Staff when asked what was the MOST important idea they heard at the March 29th SNI meeting:

Divergent understanding or what "crisis" meant across NAC's, ie Winchester NAC member referred to "hooligans stealing sodas" while other NAC's dealing with gang shootings.

We've got to know our neighbors!

I learned other NACs get a completely different kind of support than ours - unequal access and support

Learn from Best practices f other neighborhoods.

Training of neighborhood leaders must come through SNI staff

share solutions from other neighborhood groups to help other with something that has worked with your group.

Work together members of the City and Citizens

SNI has a library of information on a share drive that neighborhood leaders can't access.

Educate neighbors on being responsible and respectful of other around them. Leading to higher quality of life for all.

To me, Clean the creek between park ave and coleman. Red in area for gang from South America.

The most important thing I learn tonight is if they provide the key to the community center... safety neighborhoods.

Que nuestro centro se sea mas seguro! Programa de ingles! Cuidado de ninos! Quitar los bares. Cantinas. Que permita ser responsable la auna persona asignada para darle la lave de nuestro centro.

I heard that there is a new website that has a consolidated calendar for all neighborhood groups. See above.

1. institutional memory at SNI, NAC, NA's 2. Best practice manual 3. Communications training 4. Negligent landlords 5. SOP for NACs 6. Training manuals, materials, dud, web 7. Need to keep staff

All NAC's need to share accomplishments via some easily accessed electronic communication medium ie neighborhood web?

Communication, tool box, connecting with NAC and share what is done or how to solve the problem.

The most important thing I heard tonight was that the city should make their website more neighborhood friendly and try to create an online forum we neighbors can login to share their ideas live or post questions that people could go answer later on.

Online neighborhood tool kit with how "how to's"

Develop tool box of resources includes city services, CBSo, faith based etc. to be used for identified needs.

Allowing an outside group to post a calendar of all community meetings and link to city hall sites.

Have access to a responsible person in the community
(Tener un centro comunitario disponible para todo. Actividades etc.)

Having a welcome binder with a brief description of the SNI/NAC

Communicate with everyone to solve any problems et resources with city or other agencies to help.

My 2 year old niece have me clean the park when I take her for walks. Have city staff clean it up!

Neighborhoods will not change until they become real communities of people who know one another, communicated with respect to each other. Then they can work together and achieve change. Extrapolated fro the conversation at large.

The most important thing I learned was about neighborhoods in crisis. People have to start going out and talk to the neighbors around you.

Strengthening partnerships.

Responses from residents and SNI Staff when asked what was the MOST important idea they heard at the March 29th SNI meeting:

To loose the shame and ignorance so that we can "jump" the barrier (Perder la verguansa ignorar elque diram brincar la barrera)
Together (City and residents) validate the volunteers so they can introduce themselves to potential resources and reel them in.
Mutual trust is needed for success to be achieved
English classes for people that need help
The center is like close a they should give the key to someone
Open the center with appropriate person that has keys (Abrar con la persona adecuada para que nos fasiliten las yaves para abrir el sentro)
Trust us! Give key to community center to volunteer NAC folks
Accessible community centers- allow residents to check out the key
To find the way to (?) the people to the mirror
Identify how resources (people, programs, dollars) can be allocated to the areas of greatest need
Learn to focus on business within your neighborhood for resources- \$\$\$\$
People should be acknowledged in order to create empowerment and action
Appropriate person that we can speak to (Personas adecuadas para hablar con nosotros)
The need of activities for children during meetings and classes (Falta de actividad para ninos durante las juntas o clases para padres)
Need to loose the fear of giving ideas (Perder el temor para dar sus ideas)
Be more responsible (Ser mas responsable)
Permit a person within the community to have access to keys to the center (Que permitan que una persona del comunidad odel centro tenga facilidad de la llave)
Coordinate the keyes/Permit others access to the center (Que faciliten la llave: del centro. Que permitan tener el acceso otra persona del centro aler llave)