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ACKNOWLEDGEMENTS

The following individuals are gratefully acknowledged for their commitment and for providing valuable assistance in the development of the Blackford Neighborhood Improvement Plan Amendment.

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A special "thank you" to all of the Blackford Neighborhood Action Coalition (NAC) participants.

INTRODUCTION

In 2001, the Blackford community released its first Neighborhood Improvement Plan. Since that time, three of the top ten items have been fully completed and seven other projects are in progress from the original improvement plan. The Blackford Strong Neighborhood, in cooperation with the City of San Jose and the San Jose Redevelopment Agency, created this Blackford Neighborhood Improvement Plan Amendment to guide the neighborhood improvement efforts for the next five years and beyond. The following pages describe the development of the amended set of actions the Blackford community has prioritized.

The purpose of the Renewing the Action Agenda process is to produce both a new “top ten list” and renew neighborhood leadership in each Strong Neighborhood area. This neighborhood has been encouraged to examine the organizational capacity of their Neighborhood Action Coalition (NAC) and the overall community while reviewing the completion of their original list of priority action items. The intent is to deepen the organizational capacity of the NAC and to create a network of interconnected neighborhood leaders as the Renewing the Action Agenda process unfolds.

BACKGROUND

This Action Agenda focuses the passion of neighborhood leaders and the resources of the City and Redevelopment Agency on a clear, balanced, and mutually agreed set of priorities.

Each of these neighborhood priorities has been considered based on three foundational criteria:

1. **Important to neighborhoods.** This means that there is a significant number of people who are ready to take action to be part of the solution.
2. **Something a City/Local Government can and should do well.** The priority must be reasonably within the sphere of influence of the City or partner organization. Preference should be given to priorities that clearly play to strengths.
3. **Transformative.** Done well, the priority should have a significant positive ripple effect.

These priorities can, and in some cases should, be addressed in other forums or by other organizations. To be effective it is crucial that each Action Agenda is focused exclusively on the most important priorities that will transform neighborhoods and that the City can achieve.

In addition, each Action Agenda should reflect a balanced mix of the following four categories:

- A. Neighborhood Action**
- B. Services or Social Issues**
- C. Capital Projects**
- D. Transformative**

ACCOMPLISHMENTS

Out of the Top Ten priority projects identified in the original Neighborhood Improvement Plan, the following have been completed:

- Lighting has been improved and trees have been trimmed to increase safety and visibility.
- The West San Jose Community Center is open to the public, and the Starbird Teen Center is currently under construction.
- Improvements have been made to the Maple Leaf Shopping Center which include: signage, landscaping and re-stripping the parking lot.
- Improvements have also been made to the Williams/Boynton Shopping Center which include: façade, new paint, awnings, signage and landscaping.
- Sixteen problem trees have been removed and replaced throughout the neighborhood.
- Sixty-six traffic calming improvements have been implemented throughout the neighborhood.
- Improvements have been made to the Colonial Gardens Apartments which include: new paint, new windows, “no parking” signs, and new landscaping.
- Storm drain improvements have been completed on Flora, Rosalia and Teale Avenues.
- Improvements have been made to the Underwood Apartments which include: new paint and windows.

PLANNING PROCESS

Blackford residents in West San Jose, bounded by Saratoga Avenue to the west, Payne Avenue to the south, San Tomas Expressway to the east and Blackford Avenue to the north, have completed the Renewing the Action Agenda process. The renewal process was a series of three facilitated community meetings held during the fall of 2006. Outreach for these community meetings included: every home in the SNI area received a mailer, e-mails and letters were sent to residents on the mailing list, e-mails were sent to neighborhood association distribution lists, and reminder phone calls were made to the residents that regularly attend NAC meetings.

The first meeting covered the purpose and goals of the Strong Neighborhoods Initiative, the proposed renewal process, and a review of the existing Top Ten priorities and projects for the Blackford neighborhood. Community members (primarily NAC leaders) updated their fellow neighbors on the various projects and their collective progress on issues. The community came to consensus on which Top Ten goals had been met and which projects still had elements that needed to be completed.

At the second community meeting, the community re-confirmed the work on the Top Ten list from the first meeting and brainstormed additional projects that could be valuable for the community. The community members were asked to focus on a variety of project types: Neighborhood Action Priorities are projects that can be implemented during the planning process or within the first year; Service Delivery Projects are projects that maintain and improve services for the neighborhood (i.e. cleaner residential streets, rehabilitated housing, community policing, etc.); Capital Projects, and Transformative Projects are projects that neither the community nor the City is really sure are possible, but if accomplished, would move the neighborhood significantly closer to its vision. In addition, the community members were asked to consider whether proposed projects were important to the whole neighborhood (or a significant part), whether they were transformative, and whether the City could and should have a role in project implementation. With that backdrop, neighbors brainstormed ideas for future projects. Community members were asked to tightly define the project descriptions because City staff would be reviewing the new project ideas prior to the third meeting with the goal of developing cost, schedule and feasibility information.

At the third meeting, community members reviewed the staff's work regarding project definition and feasibility. Decisions were made to re-define projects or drop projects based on feasibility, cost and schedule information. The community-wide vision was re-affirmed and the vision served to help define a new Top Ten list of project themes and specific projects. In addition, the shared vision of an attractive, safe community helped to prioritize the projects in a specific order. By the end of the third meeting the community members were able to come to a prioritized list and a shared vision on a consensus basis. No voting structure was necessary. The NAC adopted and recommended for Council consideration their new Top Ten list.

UPDATED VISION AND GOALS

The Blackford Improvement Plan adopted in October 2002 identified a shared vision for the Blackford neighborhood: *The Blackford neighborhood has a strong, positive identity that residents are proud of.* The 2002 Vision further identified a desire for residential areas that are attractive, clean, and safe. Specific projects were identified and prioritized during that process that address lighting, trees, drainage, park improvements, well maintained sidewalks and other neighborhood amenities.

Between 2002 and 2006, significant progress was made on the Blackford neighborhood's Top Ten projects. Projects completed include:

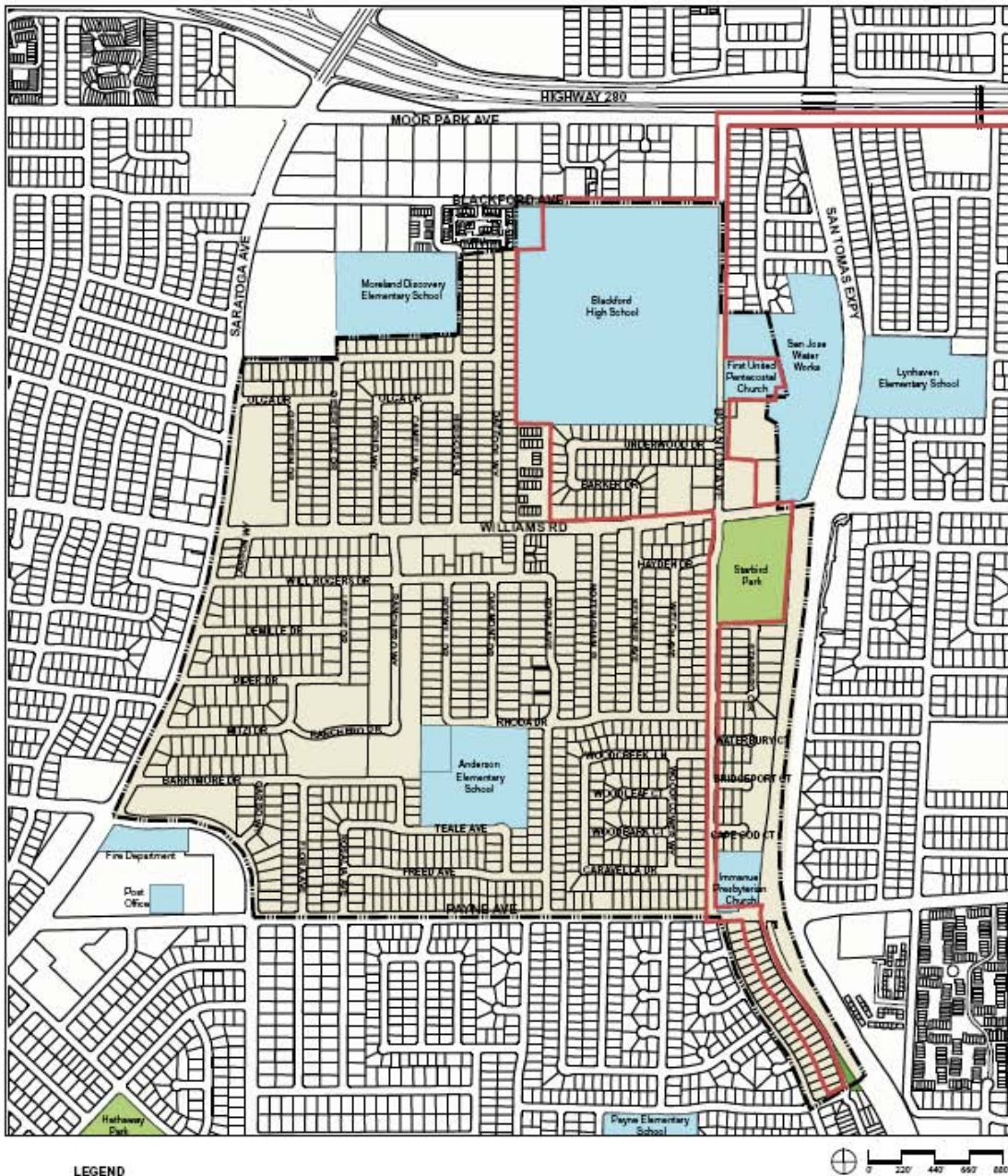
- Property acquisition of 3707 Williams Road and construction of the West San Jose Community Center
- Williams/Boynton shopping center improvements
- Improved lighting on Boynton between Williams and Payne

Projects in progress or phase I completed:

- Enhanced crosswalks at Boynton and Rhoda Drive and Oakmont Place and Williams Road
- Improved appearance of Colonial Gardens and Underwood Apartments
- Blackford storm drain improvements
- Tree improvements
- Maple Leaf Shopping Center
- Starbird Teen Center under construction
- Traffic Calming

However, several of the original Top Ten priorities had the projects broken into phases, and it was the general consensus to combine the phases that had not yet been completed (such as drainage improvements, street lighting and tree trimming).

As part of the 2006 Renewal Process the original neighborhood vision was re-affirmed and neighborhood leaders were able to articulate a desire to continue to enhance the attractiveness of the Blackford neighborhood through a variety of improvements beyond the ones listed above. The concept of gateways and neighborhood identity became a strong organizing element as well as a desire to enhance outreach and participation of additional neighborhood members in the SNI process. It was the general consensus that the additional participation would help inspire additional neighborhood pride. Efforts to include youth, seniors, tenants and owners, business and residential interests were acknowledged and codified through the vision and goals. Some of the neighborhood themes are to implement neighborhood beautification improvements, increase community outreach and to finalize rehabilitation projects at the Colonial Gardens and Underwood Apartments.



- LEGEND**
- Strong Neighborhoods Initiative Area Boundary
 - SNI Redevelopment Area
 - Existing Parks and Open Spaces
 - Public/Quasi-Public Use



**BLACKFORD STRONG NEIGHBORHOODS INITIATIVE
PLANNING AREA AND REDEVELOPMENT AREA**

Figure 1

STRATEGIC ACTION PLAN

1. Conduct Street and Sidewalk Improvements

a) Assess drainage issues in the following areas: Colonial Gardens alleys/courts, Barrymore Dr., Williams Road at Boynton, Hibiscus Lane, Demille Dr., Keltner Ave., Hayden Dr., Underwood Dr., Barker, Temple, and Rancho to determine what improvements may be warranted.

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation and Department of Public Works

b) Identify funding for the remaining streets with severe drainage issues and related negative impacts.

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation, Neighborhood Action Coalition and Redevelopment Agency

c) Fix potholes on Blackford Ave.

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation

d) Explore opportunities to enhance street sweeping and install additional street sweeping signage.

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation

e) Increase red zone visibility where necessary (Red curb painting).

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation

f) Fix damaged sidewalks using Sidewalk Repair program.

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation and Property Owners

g) Evaluate Boynton/Williams intersection for potential traffic safety improvements.

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation

h) NAC to conduct neighborhood survey for curb, gutters, sidewalks, ADA ramps and drainage issues. Areas should include: Rancho, Will Rogers, Oakmont, Roewill, Topaz, and Hibiscus.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition

2. Create and implement a Phased Street Tree Planting Plan and Replacement Program

a) Identify and implement schedule for staggered removal and replacement of problematic trees.

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation

b) Establish funding for curb and gutter repair associated with tree root damage.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition and Redevelopment Agency

c) Explore treatment to reduce seedpods dropped by Liquidambar and injection treatment for Tulip trees.

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation, City Arborist and Neighborhood Action Coalition

d) Create tree-planting program for neighborhood (No Liquidambar or Tulip trees).

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition and Our City Forest

e) Tree trimming where necessary.

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation

f) NAC to conduct neighborhood survey for root damage, tree trimming, etc.
Areas should include: Ranchero, Will Rogers, Oakmont, Roewill, Topaz, and Hibiscus.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition

3. Neighborhood Identity

a) Intersection of Williams Road/San Tomas Expressway at Boynton and the Maple Leaf Shopping Center are to be considered the two gateway focal points to the neighborhoods.

Timing: Short Term (0-3 years)

Responsibility: Department of Public Works, Department of Transportation, Neighborhood Action Coalition, and Planning, Building and Code Enforcement

b) Addition of attractive bus shelter @ Williams/Boynton convenience center.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition and Valley Transportation Authority

c) Explore potential for youth art project at Teen Center.

Timing: Short Term (0-3 years)

Responsibility: Parks, Recreation and Neighborhood Services

4. Improve Community Recreational Facilities

a) Explore joint-use agreements with Moreland School District, Harker Academy, Immanuel Presbyterian Church and First United Pentecostal Church- to improve public access to fields and facilities for recreational use, including community gardens.

Timing: Short Term (0-3 years)

Responsibility: Parks, Recreation and Neighborhood Services

b) Install turf, irrigation, backstop at Starbird Park.

Timing: Short Term (0-3 years)

Responsibility: Parks, Recreation and Neighborhood Services

c) Install security lighting throughout the park.

Timing: Short Term (0-3 years)

Responsibility: Parks, Recreation and Neighborhood Services

d) Install shorter basketball hoops for smaller children.

Timing: Short Term (0-3 years)

Responsibility: Parks, Recreation and Neighborhood Services

e) Provide intervention services for youth through Community Based Organizations and the Mayor's Gang Prevention Task Force.

Timing: Short Term (0-3 years)

Responsibility: Parks, Recreation and Neighborhood Services

5. Crime and Public Safety

a) Increase Neighborhood Watch throughout the SNI area.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition and San Jose Police Department

b) Increase participation in San Jose Prepared! Program.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition and Office of Emergency Services

c) Reduce blight and graffiti in the neighborhood.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition, Code Enforcement and Anti-Graffiti Program

d) Reduce drug usage in the neighborhood.

Timing: Short Term (0-3 years)

Responsibility: San Jose Police Department

e) Reduce gang activity, especially on Roewill, Rancho, Topaz and Will Rogers areas.

Timing: Short Term (0-3 years)

Responsibility: San Jose Police Department

f) Add counseling and tattoo removal services to Teen Center.

Timing: Short Term (0-3 years)

Responsibility: Parks, Recreation and Neighborhood Services

g) Install security lighting in the alley between Underwood Dr. and Boynton High School.

Timing: Short Term (0-3 years)

Responsibility: Housing Department and Property Owners

h) Implement the Challenges and Choices Program at Anderson Village School.

Timing: Short Term (0-3 years)

Responsibility: San Jose Police Department

i) Neighborhood Action Coalition to conduct neighborhood survey for lights. Areas should include: Rancho, Will Rogers, Oakmont, Roewill, Topaz, and Hibiscus.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition

j) Spray storm drains for roaches.

Timing: Short Term (0-3 years)

Responsibility: Vector Control

k) Research alternatives to spraying storm drains-for example, bait traps.

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation

l) Address standing water/West Nile Virus.

Timing: Short Term (0-3 years)

Responsibility: Vector Control

m) Explore potential solutions to address raccoons/vermin coming out of storm drains on Freed Ave.

Timing: Short Term (0-3 years)

Responsibility: Vector Control

n) Hold informational meeting with Vector Control.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition

6. Conduct Traffic Calming Studies and Implement Traffic Calming Improvements

a) Evaluate speeding concerns on NAC identified streets or determine appropriate measures, include the implementation or increased use of photo radar.

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation

b) Increase enforcement of speed limits.

Timing: Short Term (0-3 years)

Responsibility: San Jose Police Department

c) Proactive involvement/outreach from the Department of Transportation.

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation

d) Evaluate the potential for installation of a protected left turn lane on Moorpark to turn onto Boynton Ave.

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation

e) Initiate crossing guard study (Problem areas include: Underwood Dr., Rebecca Way, and Hibiscus Ln).

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation

7. Implement Neighborhood Beautification Improvements

a) Housing Rehabilitation (painting grants for residential homes).

Timing: Short Term (0-3 years)

Responsibility: Housing and Property Owners

b) Residential and community improvements, maintenance, and yard clean-ups.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition, Code Enforcement and Property Owners

c) Evaluate the need for restricting large and/or commercial vehicle parking along Boynton Ave. near school.

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation

d) Installation of trash receptacle @ Keltner and Williams.

Timing: Short Term (0-3 years)

Responsibility: Environmental Services Department

e) Design entry markers into the neighborhood.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Advisory Committee, Department of Public Works, Planning, Building and Code Enforcement and Department of Transportation

8. Increase Code Enforcement

a) Encourage property upkeep.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition, Code Enforcement and Property Owner

b) Reduce illegal dumping by encouraging residents to report this activity.

Timing: Short Term (0-3 years)

Responsibility: Code Enforcement and Department of Transportation

c) Reduce overflowing dumpsters - residents to report this activity.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition, Property Owners and Code Enforcement

d) Reduce the amount of shopping carts left in the neighborhood - residents to report this activity.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition, Property Owners and Code Enforcement

e) Reduce trash and litter in the neighborhood - residents to contact the Anti-Litter Program.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition, Code Enforcement and Parks, Recreation and Neighborhood Services

f) Eliminate overgrown weeds on private property – through resident monitoring and reporting.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition, Code Enforcement and Property Owners

g) Maintenance of storm drains.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition, Department of Public Works, and Property Owners

h) Increase litter pick-up events.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition

i) Explore how the NAC can follow up with a property owner who does not respond to Code Enforcement.

Timing: Short Term (0-3 years)

Responsibility: Code Enforcement and Neighborhood Action Coalition

j) Phone Tree-neighbors get together and one resident calls Code Enforcement when an issue comes up

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition and Code Enforcement

k) Outreach to Underwood residents about the City's Bulky Waste pick-up program.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition, Property Owner Association, and Environmental Services Department

l) Add two Dumpster Days per year.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition and Strong Neighborhoods Initiative

m) Increase resident participation in Blight Busters Program.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition and Code Enforcement

n) Enforce lawn parking and illegal on-site repairs at Underwood apartments.

Timing: Short Term (0-3 years)

Responsibility: Code Enforcement and Property Owners

9. Community Outreach

a) Better communication among the neighborhoods associations and the NAC, i.e. Website, E-mail list, Newsletter, and Welcome Wagon.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition

b) Improve involvement in the NAC from property owners and tenants of Starbird Circle.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition

c) Develop intergenerational events and include a mentoring program.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition

c) Provide food at community meetings to encourage more residents to attend.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition

e) Increase NAC involvement/outreach in the Roewill neighborhood.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition

f) Increase Block Captain volunteers and coordination.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition

g) Increase communication between Project Managers of Top 10 Projects and community.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition and Strong Neighborhoods Initiative

h) Work with Code Enforcement to have a constantly updated list with property owner contact information.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition and Code Enforcement

i) Secure a part-time intern (college student for credit) to work on website and newsletter.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition

j) Implement painting house numbers.

Timing: Short Term (0-3 years)

Responsibility: Neighborhood Action Coalition

10. Colonial Gardens and Underwood Apartments

a) Renovation of existing tot lot.

Timing: Short Term (0-3 years)

Responsibility: Housing, Property Owners and Community Housing Development

b) Evaluate Boynton/Rhoda intersection improvement alternatives.

Timing: Short Term (0-3 years)

Responsibility: Department of Transportation

c) Implement drainage repair on driveways and parking lots.

Timing: Medium Term (4-6 years)

Responsibility: Property Owner and Housing

d) Façade enhancements/paint at Underwood Apartments.

Timing: Short Term (0-3 years)

Responsibility: Housing

e) Continue researching alternatives to improving off-street and on neighborhood street parking.

Timing: Short Term (0-3 years)

Responsibility: Housing, Planning, Building and Code Enforcement

Action	Department/Entity
1) Conduct Street and Sidewalk Improvements	
a) Assess drainage issues in the following areas: Colonial Gardens alleys/courts, Barrymore Dr., Williams Road at Boynton, Hibiscus Lane, Demille Dr., Keltner Ave., Hayden Dr., Underwood Dr., Barker, Temple, and Rancho to determine what improvements may be warranted.	DOT/DPW
b) Identify funding for the remaining streets with severe drainage issues and related negative impacts	DOT/NAC/RDA
c) Fix potholes on Blackford Ave.	DOT
d) Explore opportunities to enhance street sweeping and install additional street sweeping signage	DOT
e) Increase red zone visibility where necessary (Red curb painting)	DOT
f) Fix damaged sidewalks using Sidewalk Repair program	DOT and PO
g) Evaluate Boynton/Williams intersection for potential traffic safety improvements	DOT
h) NAC to conduct neighborhood survey for curb, gutters, sidewalks, ADA ramps and drainage issues. Areas should include: Rancho, Will Rogers, Oakmont, Roewill, Topaz, and Hibiscus	NAC
2) Create and Implement a Phased Street Tree Planting Plan and Replacement Program	
a) Identify and implement schedule for staggered removal and replacement of problematic trees	DOT
b) Establish funding for curb and gutter repair associated with tree root damage	NAC/RDA
c) Explore treatment to reduce seedpods dropped by Liquidambar and injection treatment for Tulip trees	DOT/CA and NAC
d) Create tree-planting program for neighborhood (No Liquidambar or Tulip trees)	NAC/OCF
e) Tree trimming where necessary	DOT
f) NAC to conduct neighborhood survey for root damage and tree trimming, , lights, etc. Areas should include: Rancho, Will Rogers, Oakmont, Roewill, Topaz, and Hibiscus	NAC
3) Create Community Identity/Entry Improvements	
a) Intersection of Williams Road/San Tomas Expressway at Boynton and the Maple Leaf Shopping Center are to be considered the two gateway focal points to the neighborhoods.	NAC/PBCE/DPW/DOT
b) Addition of attractive bus shelter at Williams/Boynton convenience center	SNI & VTA
c) Explore potential for art project at Teen Center	OCA
4) Improve Community Recreational Facilities.	
a) Explore joint-use agreements with Moreland School District, Harker Academy, Immanuel Presbyterian Church and First United Pentecostal Church- to improve public access to fields and facilities for recreational use, including community gardens.	PRNS
b) Install turf, irrigation, backstop at Starbird Park	PRNS
c) Install security lighting throughout the park	PRNS
d) Install shorter basketball hoops for smaller children	PRNS
e) Provide intervention services for youth through CBO's and the MGPTF.	PRNS
5) Implement Crime and Public Safety Programs and Improvements	
a) Increase Neighborhood Watch throughout the SNI area	NAC
b) Increase participation in San Jose Prepared Program	NAC/OES
c) Reduce blight and graffiti in the neighborhood	Code, NAC, AGP
d) Reduce drug usage in the neighborhood	SJPD
e) Reduce gang activity, especially on Roewill, Rancho, Topaz and Will Rogers areas	SJPD and MGPTF
f) Add counseling and tattoo removal services to Teen Center	NAC & PRNS
g) Installation of security lighting in the alley between Underwood Dr. and Boynton High School	Housing
h) Implement the Challenges and Choices Program at Anderson Village School	SJPD
i) NAC to conduct neighborhood survey for lights. Areas should include: Rancho, Will Rogers, Oakmont, Roewill, Topaz, and Hibiscus	NAC
j) Spray storm drains for roaches	VC
k) Research alternatives to spraying storm drains-for example, bait traps	DOT
l) Standing water/West Nile	VC
m) Explore potential solutions to address raccoons/vermin coming out of storm drains on Freed Ave.	VC
n) Hold informational meeting with Vector Control	NAC

Action	Department/Entity
6) Conduct Traffic Calming Studies and Implement Traffic Calming Improvements	
a) Evaluate speeding concerns on NAC identified streets or determine appropriate measures, include the implementation or increased use of photo radar.	DOT
b) Increase enforcement of speed limits	SJPD
c) Proactive involvement/outreach from the Department of Transportation	DOT
d) Evaluate the potential for installation of a protected left turn lane on Moorpark to turn onto Boynton Ave.	DOT
e) Initiate crossing guard study (Problem areas include: Underwood Dr., Rebecca Way, and Hibiscus Ln)	DOT
7) Implement Neighborhood Beautification Improvements	
a) Housing Rehabilitation (painting grants for residential homes).	Housing/PO
b) Residential and community improvements, maintenance, and yard clean-ups	NAC/PO/Code
c) Evaluate the need for signage restricting large and/or commercial vehicle parking along Boynton Ave. near school.	DOT
d) Installation of trash receptacle @ Keltner and Williams	ESD
e) Design entry markers	NAC/PBCE/PW/DOT
8) Increase Code Enforcement	
a) Encourage property upkeep	NAC/PO/Code
b) Reduce illegal dumping by encouraging residents to report this activity	DOT and Code
c) Reduce overflowing dumpsters - residents to report this activity	NAC/PO and Code
d) Reduce the amount of shopping carts left in the neighborhood - residents to report this activity	NAC/PO and Code
e) Reduce trash and litter in the neighborhood - residents to contact the Anti-Litter Program	NAC and Code
f) Eliminate overgrown weeds on private property through resident monitoring and reporting	NAC and Code/PO
g) Maintenance of storm drains	NAC and DOT/PO
h) Increase litter pick-up events	NAC
i) Explore how the NAC can follow up with a property owner who does not respond to Code Enforcement.	Code
j) Phone Tree-neighbors get together and one resident calls Code Enforcement when an issue comes up	Code and NAC
k) Outreach to Underwood residents about the City's waste pick-up program-Bulky Waste	PO and NAC
l) Add two Dumpster Days per year	NAC and SNI
m) Increase resident participation in Blight Busters Program	NAC and Code
n) Enforce lawn parking and illegal on-site repairs at Underwood apartments	Code and PO
9) Increase Community Outreach	
a) Better communication among the neighborhoods associations and the NAC, i.e. Website, E-mail list, Newsletter, and Welcome Wagon.	NAC
b) Improve involvement in the NAC from property owners and tenants of Starbird Circle	NAC - Outreach Committee
c) Develop intergenerational events and include a mentoring program	NAC
d) Provide food at community meetings to encourage more residents to attend	NAC
e) Increase NAC involvement/outreach in the Roewill neighborhood	NAC
f) Increase Block Captain volunteers and coordination	NAC
g) Increase communication with Project Managers of Top 10 Projects	SNI/RDA & NAC
h) Work with Code Enforcement to have a constantly updated list with property owner contact information	NAC
i) Secure a part-time intern (college student for credit) to work on website and newsletter	NAC
j) Implement house painting numbers	NAC
10) Finalize Rehabilitation Projects at the Colonial Gardens and Underwood Apartments	
a) Renovation of existing tot lot	CHD & Housing
b) Evaluate Boynton/Rhoda intersection improvement alternatives	DOT
c) Implement drainage repair on driveways and parking lots	PO & Housing
d) Façade enhancements/paint at Underwood Apartments	Housing
e) Continue researching alternatives to improving off-street and on neighborhood street parking	Housing and PBCE

Action	Department/Entity
Legend:	
AGP - Anti-Graffiti and Anti-Litter Program	
CA - City Arborist	
CHD - Community Housing Development	
Code - Code Enforcement	
DOT - Department of Transportation	
DPW - Department of Public Works	
ESD - Environmental Services Department	
Housing - Housing Department	
JUA - Joint Use Agreement	
MGPTF - Mayor's Gang Prevention Task Force	
NAC - Neighborhood Advisory Committee	
OCA - Office of Cultural Affairs	
OCF - Our City Forest	
OED - Office of Economic Development	
OES - Office of Emergency Services	
PCBE - Planning, Building and Code Enforcement	
PO - Property Owner	
POA - Property Owners Association	
PRNS - Parks, Recreation and Neighborhood Services	
RDA - Redevelopment Agency	
SJCC - San Jose Conservation Corps	
SJPD - San Jose Police Department	
SNI - Strong Neighborhoods Initiative staff	
VC - Vector Control	
VTA - Valley Transportation Authority	